



**SM**

**berliner  
stadt  
mission  
ev. kirche**

**Confidential.  
Multilingual.  
Free.**

**The Clearingstelle for people  
without health insurance.**

**We will advise you,**

- if you have no health insurance.**
- if you don't know if you have health insurance  
– or have problems with it.**
- if you have any questions about your  
residency status and need health insurance  
or medical treatment.**
- if you are uninsured and need a doctor.**

The advice is for people who live in Berlin.

[berliner-stadtmission.de/clearingstelle](http://berliner-stadtmission.de/clearingstelle)

# What you need to know:



## **We are absolutely confidential.**

We are sworn to professional secrecy. We are not allowed to pass anything you tell us on. This means you can tell us anything that is troubling you.



## **We have to talk to you.**

First, we have to find out what your situation is, whether you have health insurance or are able to get it.



## **We need your consent.**

You don't have to tell us your real name. And you can sign with a cross.



## **We work as fast as we can.**

We strive to help you as quickly as possible. Please be patient.



## **We have no doctors here.**

You **cannot** be treated by a doctor here. But we will help you find a doctor. You don't have to pay anything for the treatment.

Berliner Stadtmission Clearingstelle  
Lehrter Str. 68, 10557 Berlin  
Tel. 030 690335972  
clearingstelle@berliner-stadtmission.de

### **Walk-in hours:**

Monday 10–12:30  
Wednesday 13–16:30  
Thursday 17–19:30  
Further appointments by arrangement.

*Supported by:*

Senatsverwaltung  
für Gesundheit, Pflege  
und Gleichstellung

**be**  **Berlin**